

SELECT "TECH" FACTS, BRYN MAWR COLLEGE INFORMATION SERVICES December 2008	
I.S. is responsible for ...	<ul style="list-style-type: none"> <li>-Libraries</li> <li>-Computing Support</li> <li>-College Collections</li> <li>-Multi-Media</li> <li>-Networking</li> <li>-Instruction Technology</li> <li>-Language and Learning Center</li> <li>-Visual Resources</li> <li>-Administrative Information Systems</li> <li>-Web Services</li> <li>-Staff Training</li> <li>-Curriculum &amp; Research Support</li> </ul>
Current policies on acceptable use, web use and copyright may be found at	<p><a href="http://www.brynmawr.edu/computing/policy">http://www.brynmawr.edu/computing/policy</a></p>
Internet bandwidth for campus (commodity Internet and Internet 2):	<p><a href="#">-Infrastructure Fact Sheet</a>                      -BMC does not have I2</p>
Packet shaping systems and general information on settings:	<p><a href="#">-Infrastructure Fact Sheet</a></p>
Network software, gear inventory and capacity information along with upgrade/replacement schedule and budget.	<p><a href="#">-Infrastructure Fact Sheet</a></p>
Network servers inventory and upgrade/replacement schedule and budget.	<p><a href="#">-Infrastructure Fact Sheet</a></p>
Network storage inventory and upgrade/replacement schedule and budget.	<p>-Compellent 26TBSAN purchased Spring 2008-for email, network shares, personal backups                      -IBM FastT 500 Storage server, currently using approx. 70G of 300G available-for PeopleSoft data  <i>Plans to tie PeopleSoft into Compellent once some infrastructure improvements are in place in Guild</i></p>
Desktop and Laptop inventory and upgrade/replacement schedule and	<p><a href="#">-Inventory</a></p>

budget.	<a href="http://www.brynmawr.edu/computing/policy/cascade.shtml">http://www.brynmawr.edu/computing/policy/cascade.shtml</a>
PDA inventory and upgrade/replacement schedule and budget.	PDA's are departmental responsibilities; I.S. does not maintain inventory
Telephone infrastructure inventory and upgrade/replacement/retirement schedule and budget.	<a href="#">State of Telephony</a> (we cannot provide inventory at this time)
Cable TV network and head-end gear inventory and upgrade/replacement/retirement schedule and budget.	BMC does not have a cable TC network Cable TV is available select locations (Campus center, AV office) DirectTV Satellite service is available in dormitory living rooms, Wyndham Guest House, Public Inform Separate satellite dish provides services for conferencing and language pedagogy programming: Scola/TV5 (French)/Rai (Italian)
<u>ERP</u>	-PeopleSoft (see narrative "Enterprise" for more detail) -Financial Edge (Blackbaud - see narrative "Enterprise" for more detail)
<u>Integrated Messaging</u>	-Zimbra
<u>Space/Events Management:</u>	-EMS, Event Management System
<u>Facilities Work Order Management</u>	-TMA, The Maintenance Authority
<u>IT Help Desk /Inventory System</u>	-Support Works
Domain/File/Print	-Microsoft
Directory	-Active Directory
Virtual Private Network	-Cisco
Proxy Server	-EZ Proxy
OneCard	-Nu Vision
Course Management System	-Blackboard (trico service hosted @ Swarthmore)
Listserv	-Majordomo
PBX	-Avaya Definity G3r
Mass Notification	-e2Campus

Select SiteWide/High-Volume Software Licenses	MS Windows/Office - sitewide through AICUP Mathematica - sitewide w. student option (trico) SPSS - PC/Mac, w. Haverford ArcGIS & ArcInfo (trico) Kaleidagraph SAS Stata Contribute AcrobatPro
Integrated Library System	Millennium - Innovative Interfaces
Electronic Resources Management	Verde - exLibris
Links Resolver	SFX - exLibris
Institutional Repository	Dspace
Special Collections	ContentDM
Visual Resources	emBark (Gallery Systems)
Arts & Artifacts	emBark (Gallery Systems) - pending
Does the College have IT skill/experience standards or benchmarks for non-IT staff and administrative positions? Is this part of the standards by which positions are graded?	-Teaching and Learning Initiative is developing program with Human Resources; not complete