Meet the Team

Facilities Services is comprised of 23 men and women whose goal is to make your time at Bryn Mawr as comfortable and rewarding as possible. We respond to your needs regarding: heating and cooling, electrical, plumbing, windows, doors, locks, keys, OneCard issues, recycling and pest control concerns. Our offices are in the Ward Building which is located between Schwartz Gym and Park Science.

We are grouped into four sections – Directors, Call Center, Trades and OneCard Office. The department is under the direction of Glenn Smith. Joseph Marra is the Associate Director for Planning & Projects and Campus Architect. Project Management is led by Jim McGaffin, the College Engineer. Deb Grant, Associate Director of Business Operations, oversees the Call Center and all administrative requirements of the department. Mike Hyduke and Jennifer Hagenbuch operate the Call Center. The administrator of the OneCard Office is Bryan Connor. The Trades fall under the Associate Director for Maintenance & Operations, Harold Maryea. We currently have on staff six HVAC mechanics, three electricians, a plumber, three carpenters and a locksmith. The leaders of these groups are masters in their trades. The Associate Director of Grounds, Ed Harman, oversees our lawn service contractor and advises on all grounds related issues. Combined, the team has nearly 300 years of experience here at the College. If you need to request services or repairs in your dorm room, you can fill out the service request form at www.brynmawr.edu/facilities/servicerequests or contact our Call Center.

Why the New OneCard?

When you arrive on campus you will be receiving a new OneCard. The question most of you are asking is why. If you are a returning student, you already know why it’s important to have your BMC OneCard – access to your dorm, authorization for meals, library privileges and access to your on-campus debit account. Your new OneCard looks a little different. Your library barcode is on the front and an expiration date is listed. The expiration date is based on one-year after your anticipated graduation date. We added the expiration date in compliance with the new Pennsylvania Voter ID requirements. What you cannot see is that we have also increased the encryption in the card. This will aid cross-campus use both here and at Haverford. Your old card will be deactivated, so you will need to pick up your new card when you arrive on campus.

Brecon Beckons

Brecon was the dorm in the spotlight this summer. The roof and siding on the dormers is all new, as are the bathrooms and tea pantries. Several rooms were also redesigned to accommodate the new code-compliant bathrooms. Fresh paint finishes off these areas. The front patio has also been restored. Now Breconites have more to cheer about.

IN CASE OF AN EMERGENCY, we can be reached at ext. 7930 Monday through Friday, 7:00am to 5:00pm. After hours and on weekends, please call Public Safety at ext. 7911. A mechanic is available through Public Safety dispatch 24 hours a day, seven days a week.
While You Were Away

Welcome Back! We really missed you! You’re the whole reason we are here. We’ve been busy this summer while you were away. Our major projects always get top billing, but we’ve been busy with other ventures as well. All the rooms in Rockefeller Hall received new beds and dressers. Our electricians upgraded a number of areas with LED lights. We’ve begun a composting program with Philly Composting in our dining halls which will reduce our trash and give new life to our food waste. We were busy painting rooms in our dorms this summer using over 1,225 gallons of paint. We completed over 500 work orders addressing repairs noted by our room inspections. Our HVAC department continued to upgrade our energy management system to help control the temperature of spaces across campus. Our Grounds department dredged the pond and followed up our projects with landscaping improvements to beautify our campus. Enjoy!

Paving & Lighting Improvements

This summer we were able to resurface some of our parking lots and paved surfaces, most notably the upper science lot, the Erdman lot, and the area behind and next to the Campus Center. New parking lot lights were also installed. As part of the effort by the Campus Center, the dumpster area was relocated, grades were improved allowing for a more accessible entrance, and designated handicapped parking spaces were created. Another major hardscape project completed – the bluestone pavers and monument repairs at Pembroke Arch. More paving is tentatively on the docket for next summer.

Re-Greening the Green

So you’re probably wondering why half of Merion Green is fenced off. It’s all part of a landscape and hardscape upgrade that will improve ADA accessibility to all parts of the main campus, allow for better storm water runoff control, provide a proper path across the Green, upgrade and enlarge the outdoor eating and socializing area in front of the Campus Center, and improve landscaping throughout. This effort also extends to the area between the Campus Center and Merion, where a project to replace a high voltage transformer, combined with redesigned handicapped parking in this area has allowed us to create a more functional and gracious entrance to the middle of campus. Work is planned to continue throughout the year. See the rendering for an idea of how the Campus Center entrance will look when this work is completed.

Students, Fill Out The Form!

When you check in with Facilities and receive the key to your room, you also receive a Room Assessment Form. The form gives you the opportunity to assess the condition of your room when you arrive. You should note anything that is unsatisfactory with your room and immediately return the white copy to Facilities Services. Save the yellow copy for your records. With so many things going on, you may be tempted to forget about the form. This may come back to haunt you. The form is used after you leave campus by Facilities when room inspections are performed. Any damage that is found in the room and was not noted on the Assessment Form will be charged to you and your roommate(s), if applicable. Last year, 135 people were fined for a total of $5,065.00. For a full description of do’s and don’ts and the charges associated with various damages, please read the back of the Assessment Form. If you have any questions, please call ext. 7930.