Meet the Team

Facilities Services is comprised of 22 men and women whose goal is to make your time at Bryn Mawr as comfortable and rewarding as possible. We respond to your needs regarding: heating and cooling, electrical, plumbing, windows, doors, locks, keys, recycling and pest control concerns. Our offices are in the Ward Building which is located between Schwartz Gym and Park Science.

We are grouped into three sections – Directors, Call Center, and Trades. The department is under the direction of Glenn Smith. Joseph Marra is the Associate Director for Planning & Projects and Campus Architect. Project Management is led by Jim McGaffin, the College Engineer. Deb Grant, Associate Director of Business Operations, oversees the Call Center and all administrative requirements of the department. Mike Hyduke and Jennifer Hagenbuch operate the Call Center. The Trades fall under the Associate Director for Maintenance & Operations, Harold Maryea. We currently have on staff six HVAC mechanics, three electricians, a plumber, three carpenters and a locksmith. The leaders of these groups are masters in their trades. The Associate Director of Grounds, Ed Harman, oversees our lawn service contractor and advises on all grounds related issues. Combined, the team has nearly 300 years of experience here at the College. If you need to request services or repairs in your dorm room, you can fill out the service request form at www.brynmawr.edu/facilities/servicerequests or contact our Call Center.

### How To Reach Us

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<thead>
<tr>
<th>Name</th>
<th>Extension</th>
<th>Email</th>
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<tbody>
<tr>
<td>Call Center</td>
<td>x7930</td>
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<tr>
<td>Glenn Smith, Director</td>
<td>x7935</td>
<td>gsmith</td>
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<td>Deb Grant, Business Ops</td>
<td>x7937</td>
<td>dgrant</td>
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<tr>
<td>Ed Harman, Grounds</td>
<td>x7938</td>
<td>eharman</td>
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<tr>
<td>Joseph Marra, Planning/Design</td>
<td>x7933</td>
<td>jmarra</td>
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<td>Harold Maryea, Trades</td>
<td>x7948</td>
<td>hemaryea</td>
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<td>Jim McGaffin, Project Mgmt</td>
<td>x7984</td>
<td>jmcfaffi</td>
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**IN CASE OF AN EMERGENCY**, we can be reached at ext. 7930 Monday through Friday, 7:00am to 5:00pm. After hours and on weekends, please call Public Safety at ext. 7911. A mechanic is available through Public Safety dispatch 24 hours a day, seven days a week.

Green Light for New Dorm

For the first time in nearly 45 years, Bryn Mawr is building a new dormitory. In a July 22 letter to the Bryn Mawr Community, Interim President Kim Cassidy announced:

“I’m writing to share exciting news. The Board of Trustees has approved a plan for a Haffner Student Housing Project, which will provide for the renovation of a portion of Haffner Hall, the demolition of a portion of Haffner, and an addition that will give the College its first new student housing in nearly 45 years. The plan—which was among those favored by the Student Housing Options Committee made up of students, staff, and faculty—provides for additional residential rooms on campus and a dedicated space that would encompass and expand the uses of the historic Perry House.”

The letter went on to list three primary goals for the Haffner Student Housing Project:

1. Embrace and embody the Perry House program.
2. Redesign and re-envision the intersection of Yarrow and North Merion Avenues.
3. Increase bed capacity to 130, with approximately 110 single rooms and 10 double rooms.

(continue on next page)
Green Light for Dorm (Continued)

The Facilities Services Department is working with a local architectural firm, the Office of Residential Life, and several students to develop the design. The tentative schedule calls for construction to commence in the spring/summer of 2014 and be completed in August 2015.

Arrangements have been made to temporarily house students both on and off campus during the next two academic years. The Haffen Dining Hall will remain operational during both academic years.

More details can be found in the letter posted on-line at: http://news.brynmawr.edu/2013/07/22/haffen-hall-renovations-will-add-rooms-and-incorporate-perry-house-program/

Park and Walk

Repairs, resurfacing, and realignment of several exterior paved surfaces were the order of business this summer. The Merion parking lot and English House road and parking areas were resurfaced, complete with new lights. This much-needed repair marked the second phase of parking lot repairs, following last year’s work around the Campus Center and Erdman.

In addition, two major paths are being realigned to improve the accessible routes on campus. Storm water drainage improvements are included as part of the realignment of the path that leaves from the front of the Chemistry wing of Park Science, ties into the path leading down the hill from Canaday and continues on to the Ward Building and the stairs leading to the gym and Cambrian Row.

The path servicing Rhoads and Goodhart, which traverses between Rhys Carpenter Library and Rockefeller Hall to connect to the center of campus, is also being realigned to meet ADA accessibility criteria. This work is tentatively scheduled to be completed by mid-September.

Finally, our tennis courts received a much-needed resurfacing.

Students, Fill Out The Form!

When you check in with Facilities and receive the key to your room, you also receive a Room Assessment Form. The form gives you the opportunity to assess the condition of your room when you arrive. You should note anything that is unsatisfactory with your room and immediately return the white copy to Facilities Services. Save the yellow copy for your records. With so many things going on, you may be tempted to forget about the form. This may come back to haunt you. The form is used after you leave campus by Facilities when room inspections are performed. Any damage that is found in the room and was not noted on the Assessment Form will be charged to you and your roommate(s), if applicable. Last year, 100 people were fined for a total of $3,020.00. For a full description of do’s and don’ts and the charges associated with various damages, please read the back of the Assessment Form. If you have any questions, please call ext. 7930.

Faster Way to Ask for Help

It’s our hope that you find your room exactly the way you want it, but just in case you have an issue that needs to be addressed, we thought we would make requesting work a little easier. From your smartphone, just scan the QR code above (or the one posted at your HA's room) to link directly to our service request page. Fill out the form and hit submit. It’s that easy!

Keep your eyes open for more QR codes this fall. We are looking to use them to provide information about your dorm including how your heat works.

New Home for OneCard Services

As part of the SEADS initiative, your OneCard services received an overhaul. Beginning September 5th, if you need a new OneCard or have questions about your OneCard services, you can stop by the first floor of Cartref Hall. Bryan Connor, the Administrator of the OneCard Program for Bryn Mawr College will be happy to assist you. If you need to replace your OneCard after hours or on the weekend, you can stop by Campus Safety for a replacement card. For more information about the changes to OneCard services visit us at:

www.brynmawr.edu/OneCard