Frequently Asked Questions

How do I access my financial aid information?

Log in to BiONiC. Each term you will be required to enter demographic information. If you do not update this, you will not be able to access the below screen.

Next, click “Financial Information”, then click “View BMC Financial Aid”.

[Image of BiONiC interface showing Financial Information section highlighted]

[Image of Financial Information page from BiONiC]

Office of Financial Aid

Student Accounts

1098-Ts are made available to January 31 each year and published online for those who granted electronic consent. If electronic consent was not given when the form was generated, then the form was mailed and is not available online.
Once you click “View BMC Financial Aid” a new window will open for you to enter your BMC credentials to enter the BMC Financial Aid portal.

How do I see what documents are missing?

Select “Documents and Messages” from the menu in the top left corner of the financial aid portal to view the status of your application documents.
If a document appears as “Received” or “Approved”, no further action is needed. The following statuses require action from you:

- “Not Received” - We have not received the document.
- “Incomplete” - You have submitted the document, but something is still missing.
- “Not Signed” - We received the document, but it is missing a physical signature.

Where do I upload missing documents?

All tax documents (including tax returns, tax transcripts, and W2’s) **MUST** be uploaded to IDOC, the College Board’s secure document portal. To protect your identity, do not submit any tax documents or items with your social security number via email.

Where do messages from the Office of Financial Aid appear?

You will see messages from the Office of Financial Aid on your “Documents and Messages” page under “Messages”.

![Bryn Mawr College Documents & Messages](image)
You may also see important messages about specific documents by clicking on “Click to View Message” next to a document.

Documents & Messages

Documents

Items listed as Not Received, Incomplete or Not Signed are outstanding. For undergraduate students, all documents must be uploaded to DCC. Social Work and Postbac students should email any forms that cannot be completed electronically. Please continue to monitor your financial aid checklist.

<table>
<thead>
<tr>
<th>Document</th>
<th>Status</th>
<th>Message</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parent Change In Income Form</td>
<td>Incomplete</td>
<td>Click to View Message</td>
</tr>
<tr>
<td>Application Discrepancy</td>
<td>Not Received</td>
<td>Click to View Message</td>
</tr>
<tr>
<td>Continuing Social Work App</td>
<td>Not Received</td>
<td>Click to View Message</td>
</tr>
<tr>
<td>Parent 2021 Fed Tax Return</td>
<td>Not Signed</td>
<td>Click to View Message</td>
</tr>
<tr>
<td>Direct Loan Entrance Counseling</td>
<td>Received</td>
<td></td>
</tr>
<tr>
<td>Direct Loan FIPF</td>
<td>Received</td>
<td></td>
</tr>
</tbody>
</table>

Messages

Additional messages from the Office of Financial Aid.

Your Messages

Federal Tax Returns must have a physical signature.

You may also find a message specific to your financial aid resource on the “Awards” page by clicking the link “Click to View Message” next to the resource.

Direct Costs

Budget Category

<table>
<thead>
<tr>
<th>Tuition</th>
<th>Fees</th>
<th>Room &amp; Board</th>
<th>Total Direct Costs</th>
</tr>
</thead>
</table>

| $2,750.00 | $2,750.00 | $5,500.00 |

First-time Federal Direct Loan borrowers must complete a Master Promissory Note (MPN) and Entrance Counseling (EC) at www.studentaid.gov using your FSA ID. Federal Loans are subject to federal loan fees. We have listed your maximum eligibility under the Federal Direct Loan program. You are encouraged to only borrow the amount you need.

To accept or decline your loans click the Status dropdown. To reduce your need, Federal grants and loans are scheduled for disbursement on the following dates:

- Fall
- Spring

Your Awards

<table>
<thead>
<tr>
<th>Award</th>
<th>Fall</th>
<th>Spring</th>
<th>Total</th>
<th>Message</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fed Direct Unsubsidized Loan</td>
<td>$2,750.00</td>
<td>$2,750.00</td>
<td>$5,500.00</td>
<td>Click to View Message</td>
<td>Accepted</td>
</tr>
</tbody>
</table>

Click to View Message
Where do I view and accept my award offer?

You will view your offers on your student portal under “Awards”. You will be able to review your offer here as well as accept, reduce, or decline your student loan eligibility under the “Status” dropdown.

Who should I contact with questions?

Please contact the Office of Financial Aid with any financial aid questions. Contact information is posted on the home page of the student portal or on the financial aid website. Find your financial aid counselor here. If you need assistance with your BiOnlc log-in credentials, contact the Help Desk.

What other information can I find on my student portal?

**Online Applications:** Returning GSWWR Students can find their returning social work application by clicking the link “Returning Social Work App”. This application is required for all Master of Social Work students who receive Social Work Grant or are interested in borrowing loans. This must be completed online.

**Student Employment:** You will find FAQs and contact information for working on campus.

**Financial Aid Resources:** You will find helpful videos and websites from the federal government and the Bryn Mawr community.
How can I see past award offers?

Select the award year in the top right corner of the “Awards” page for the academic year 2020-2021 and forward. The “View Financial Aid History” menu option is for the purpose of looking up historical information about past financial aid offers, before 2020-2021.