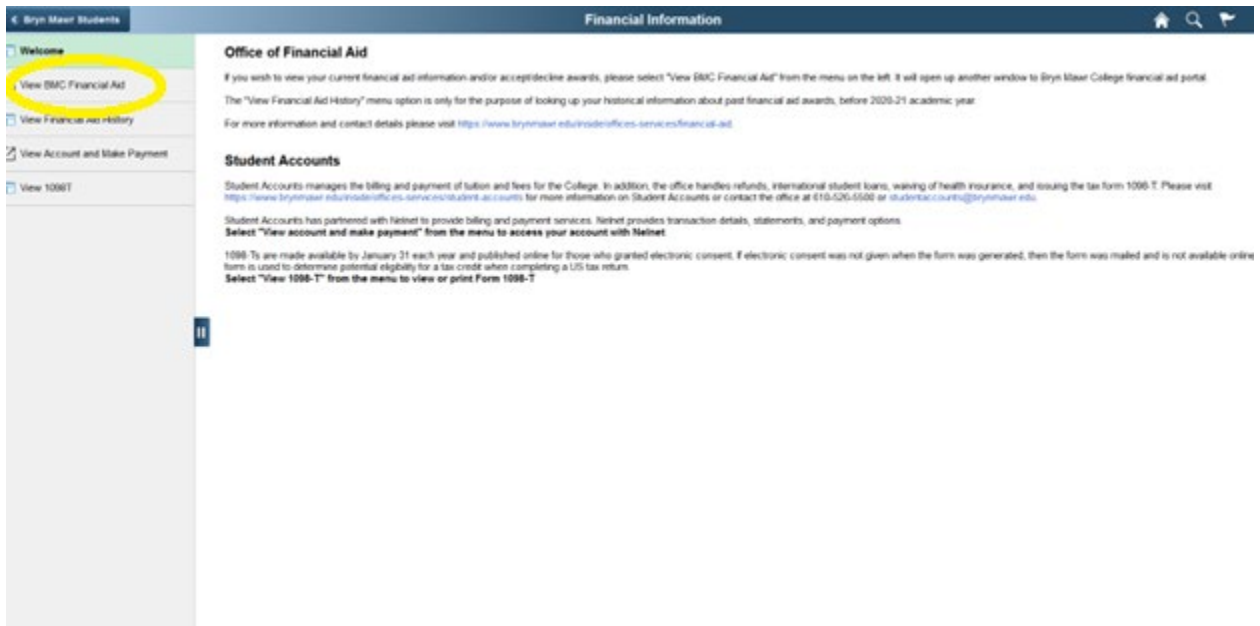
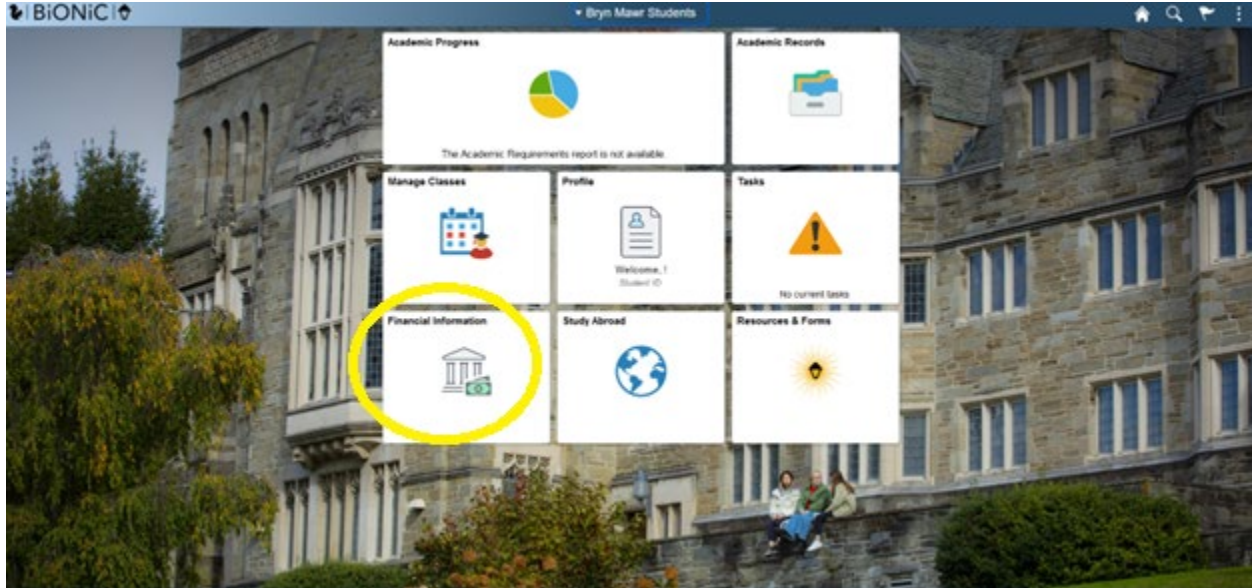


## Frequently Asked Questions

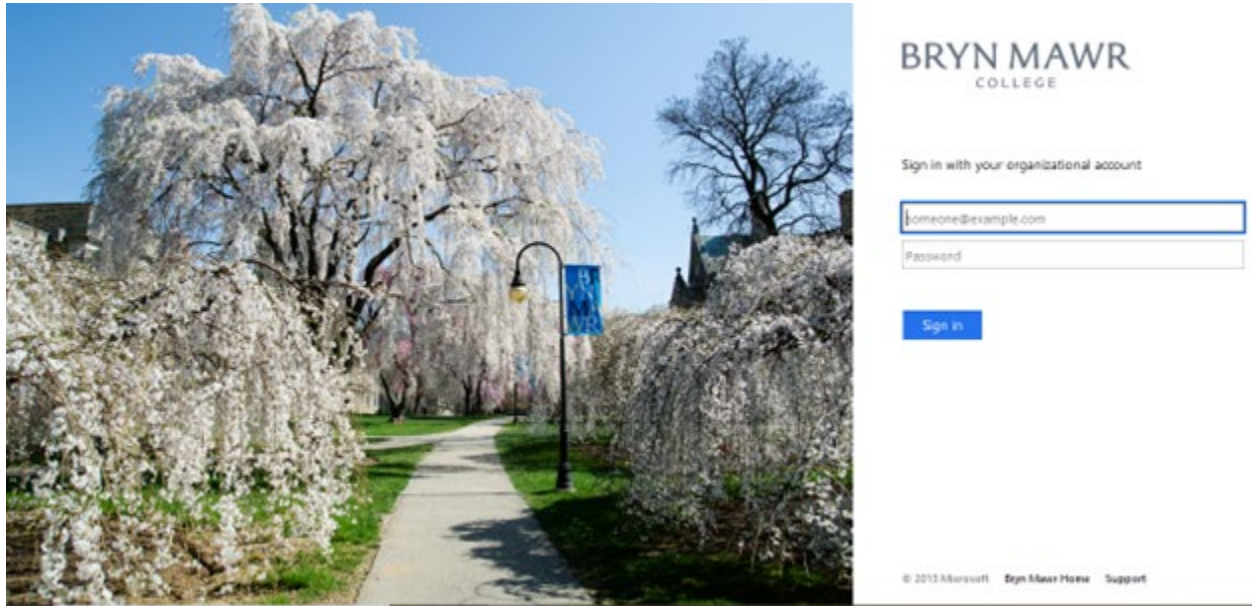
### How do I access my financial aid information?

Log in to BiONiC. Each term you will be required to enter demographic information. If you do not update this, you will not be able to access the below screen.

Next, click “Financial Information”, then click “View BMC Financial Aid”.



Once you click “View BMC Financial Aid” a new window will open for you to enter your BMC credentials to enter the BMC Financial Aid portal.



### How do I see what documents are missing?

Select “Documents and Messages” from the menu in the top left corner of the financial aid portal to view the status of your application documents.



If a document appears as “Received” or “Approved”, no further action is needed. The following statuses require action from you:

- “Not Received”- We have not received the document.
- “Incomplete”- You have submitted the document, but something is still missing.
- “Not Signed”- We received the document, but it is missing a physical signature.

Menu ☰ Current Award Year: 2022/2023

## BRYN MAWR COLLEGE

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### Documents & Messages

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#### Documents

Items listed as Not Received, Incomplete or Not Signed are outstanding. For undergraduate students, all documents must be uploaded to [IDOC](#). Social Work and Postbac students should email any forms that cannot be completed electronically. Please continue to monitor your financial aid checklist.

**Your Documents**

Document	Status	Message
<a href="#">Parent Change In Income Form</a>	Incomplete	
Application Discrepancy	Not Received	<a href="#">Click to View Message</a>
Continuing Social Work App	Not Received	<a href="#">Click to View Message</a>
Parent 2021 Fed Tax Return	Not Signed	<a href="#">Click to View Message</a>
Direct Loan Entrance Counseling	Received	
<a href="#">Direct Loan MPN</a>	Received	

### Where do I upload missing documents?

All tax documents (including tax returns, tax transcripts, and W2’s) **MUST** be uploaded to [IDOC](#), the College Board’s secure document portal. To protect your identity, do not submit any tax documents or items with your social security number via email.

### Where do messages from the Office of Financial Aid appear?

You will see messages from the Office of Financial Aid on your “Documents and Messages” page under “Messages”.

Current Award Year: 2022/2023

## BRYN MAWR COLLEGE

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### Documents & Messages

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#### Documents

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Direct Loan Entrance Counseling	Received	
<a href="#">Direct Loan MPN</a>	Received	

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#### Messages

Additional messages from the Office of Financial Aid.

**Your Messages**

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You may also see important messages about specific documents by clicking on “Click to View Message” next to a document.

## Documents & Messages

### Documents

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## Documents & Messages

### Documents

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#### Your Documents

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<a href="#">Direct Loan MPN</a>	Received	

#### Messages

Additional messages from the Office of Financial Aid.

#### Your Messages

**Message Text**

Federal Tax Returns must have a physical signature.

Ok

You may also find a message specific to your financial aid resource on the “Awards” page by clicking the link “Click to View Message” next to the resource.

### Direct Costs

**Budget Category**

- Tuition
- Fees
- Room & Board
- Total Direct Costs

To accept or decline your loans click the Status dropdown. To reduce need, Federal grants and loans are scheduled for disbursement on the (spring).

#### Your Awards

Award	Fall	Spring	Total	Message	Status
Fed Direct Unsubsidized Loan	\$2,750.00	\$2,750.00	\$5,500.00	<a href="#">Click to View Message</a>	Accepted

**Message Text**

First-time Federal Direct Loan borrowers must complete a Master Promissory Note (MPN) and Entrance Counseling (EC) at [www.studentaid.gov](http://www.studentaid.gov) using your FSA ID. Federal Loans are subject to federal loan fees. We have listed your maximum eligibility under the Federal Direct Loan program. You are encouraged to only borrow the amount you need.

Ok

## Where do I view and accept my award offer?

You will view your offers on your student portal under “Awards”. You will be able to review your offer here as well as accept, reduce, or decline your student loan eligibility under the “Status” dropdown.

## Who should I contact with questions?

Please contact the Office of Financial Aid with any financial aid questions. Contact information is posted on the home page of the student portal or on the financial aid website. Find your financial aid counselor [here](#). If you need assistance with your BiOnIc log-in credentials, contact the Help Desk.

The screenshot shows the top navigation bar with a "Menu" icon on the left and "Current Award Year: 2022/2023" with "Log Out" and "Help" buttons on the right. The main header features the "BRYN MAWR COLLEGE" logo. Below the header, the page is titled "Welcome Betsy" and includes a yellow horizontal line. The content area contains several paragraphs of text, including a warning about the 2022-23 academic year and a list of actions for the user. On the right side, there is a white box with a blue header "2022/2023" containing contact information for the Office of Financial Aid, including an email address, phone number, office hours, and a link to find a counselor. A yellow box highlights the contact information section.

Menu ☰

Current Award Year: 2022/2023 Log Out Help

**BRYN MAWR**  
COLLEGE

**Welcome Betsy**

Attention students: You are currently in the 2022-23 academic year of your portal.  
To navigate to a different award year, use the drop-down menu in the upper right side of your screen!

Please note that financial aid awards for the 2022-23 academic year will not be released until Spring/Summer 2022. However, you may check for missing documents - we encourage you to complete your financial aid application as soon as possible.

\*\*\*

Welcome to your financial aid portal. Here you can:

- view your financial aid checklist under Documents & Messages.
- learn more about financial aid resources, including student employment.

All forms must be submitted by the required [deadline](#). To ensure full aid consideration, please apply on time.

**2022/2023**

*Bryn Mawr College*  
Office of Financial Aid  
Benham Gateway Building  
140 Morris Avenue  
Bryn Mawr, PA 19010

**Contact Us**  
[finaid@brynmawr.edu](mailto:finaid@brynmawr.edu)  
610-526-5245  
Office Hours: 9 a.m. – 5 p.m.

[Find your counselor](#)

**Zoom/Phone Appointments**  
The office is currently closed for walk in appointments.  
[Please request a zoom or phone appointment](#)

## What other information can I find on my student portal?

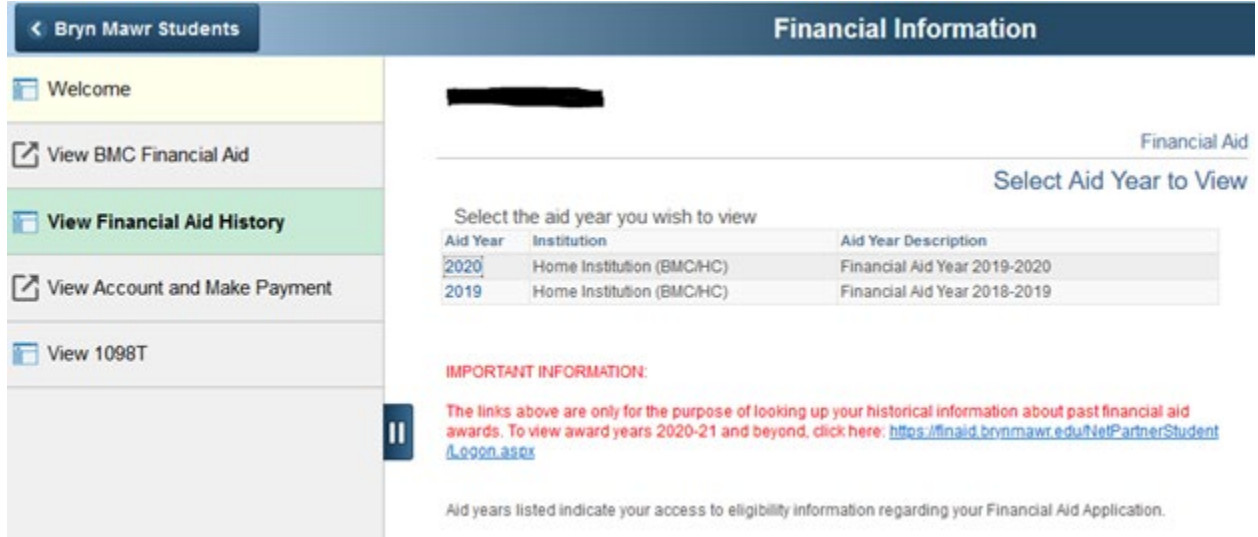
**Online Applications:** Returning GSWWR Students can find their returning social work application by clicking the link “Returning Social Work App”. This application is required for all Master of Social Work students who receive Social Work Grant or are interested in borrowing loans. This must be completed online.

**Student Employment:** You will find FAQs and contact information for working on campus.

**Financial Aid Resources:** You will find helpful videos and websites from the federal government and the Bryn Mawr community.

## How can I see past award offers?

Select the award year in the top right corner of the “Awards” page for the academic year 2020-2021 and forward. The “View Financial Aid History” menu option is for the purpose of looking up historical information about past financial aid offers, before 2020-2021.



The screenshot shows the Bryn Mawr Students Financial Information page. On the left is a navigation menu with the following options: Welcome, View BMC Financial Aid, View Financial Aid History (highlighted in green), View Account and Make Payment, and View 1098T. The main content area is titled 'Financial Information' and features a 'Financial Aid' section with a 'Select Aid Year to View' dropdown menu. Below this is a table with the following data:

Aid Year	Institution	Aid Year Description
<a href="#">2020</a>	Home Institution (BMC/HC)	Financial Aid Year 2019-2020
<a href="#">2019</a>	Home Institution (BMC/HC)	Financial Aid Year 2018-2019

Below the table, there is an 'IMPORTANT INFORMATION' section with the following text: 'The links above are only for the purpose of looking up your historical information about past financial aid awards. To view award years 2020-21 and beyond, click here: <https://finaid.brynmawr.edu/NetPartnerStudent/Login.aspx>'

At the bottom, a note states: 'Aid years listed indicate your access to eligibility information regarding your Financial Aid Application.'