ESPERANZA HEALTH CENTER POSITION DESCRIPTION: <u>Maternity Care Manager (Bilingual)</u>

DEPARTMENT: Behavioral Health

WORK HOURS: 20 hrs/week SALARY RANGE: \$17,000 to \$23,000 dependent on education and experience SUPERVISOR: Behavioral Health Director TRAVEL: Less than 10% STATUS: Exempt, part-time

Who We Are:

Esperanza Health Center is a multicultural ministry providing holistic healthcare to the Latino and underserved communities of Philadelphia. We are a Christian faith-based organization that exists to provide affordable, high-quality, bilingual and multicultural primary health care services, regardless of ability to pay, to all those in our community who seek care.

Job Summary:

The Maternity Care Manager works alongside our medical staff and licensed behavioral health professionals to provide comprehensive case management and therapeutic support services to our pregnant and postpartum patients. The Maternity Care Manager will work directly with patients to screen for antenatal and postpartum depression, and identify those patients who are at higher risk. The Maternity Care Manager will use a collaborative, strengths-based, and trauma-informed approach to provide direct therapeutic support to those women identified as being at higher risk, or connect them to other services as appropriate.

Be part of a multidisciplinary team that's finding innovative ways to reduce barriers and bring quality behavioral healthcare to North Philadelphia!

What You Will Be Doing:

- a. Receive and manage patient referrals and collaborate with colleagues to facilitate and expedite screening and assessment for antenatal and postpartum depression.
- b. Provide ongoing clinical support, care management and preventative education to individuals identified as being at higher risk for postpartum depression, utilizing a culturally sensitive, strength-based, trauma-informed approach to build and maintain a therapeutic alliance.
- Collaborate with patients and care team(s) to develop an individualized care management plan to address identified needs and support movement toward identified goals.
- d. Identify necessary and culturally appropriate resources to optimize patients' access to a full continuum of care within EHC and the broader community, and provide appropriate referrals to outside agencies in order for patients to achieve identified goals.
- e. Assist in keeping track of when routine postpartum depression screens are due for each patient, flagging care teams as needed to ensure that patient screens are up to date.
- f. Provide crisis intervention, crisis management, and safety planning as appropriate
- g. Document patient progress and services provided in the Electronic Medical Record.

What We Offer:

- Chance to work in a collegial work environment with like-minded experienced professionals
- Candidates who are currently enrolled in a Master of Social Work program may be able to use this position as an approved field placement.
- Candidates who have completed a Masters degree in Social Work will receive ongoing clinical supervision that meets requirements for those working towards an LCSW.
- Up to three one-day retreats per year together with the whole staff
- Continuing Education opportunities
- Additional benefits will depend on hours worked.

You May Be A Good Fit If You:

- Have completed, or are currently working towards, a masters degree in social work or a related field. *Applicants who are already fully licensed as an LCSW, Psy. D, LPC, or LMFT are eligible to apply for our Behavioral Health Consultant position.*
- Are bilingual in English and Spanish (required)
- Have recent experience in providing care management services to individuals in a behavioral health setting (preferred)
- Are able to work in a fast-paced environment
- Get excited thinking about innovative ways to deliver high quality behavioral healthcare to underserved communities!