

Portfolios	Name	Description	Manager	Start	End
Client Engagement and Planning, FY23	Reimagining our laptop loaning pools	We currently have a 4-day general loaner laptop pool with Windows laptops and a fac/staff pool with a flexible loan period and includes Windows laptops, Macbooks, and iPads. We would like reevaluate our pools and the loaning distinctions that come with each pool so that we can equitably distribute equipment and get full use out of our laptop loaning system. One of our main drivers is that we're currently finding that students have increased need for extended loans for campus jobs and/or school work.	Bonnie Wei	Jun 2022	Jan 2024
Client Engagement and Planning, FY23 Must Do, Prioritized, FY24, FY24 Must Do, Prioritized	CrowdStrike Implementation	The objective of this project is to implement CrowdStrike and have it installed on all College computers. The project will have 5 phases - CEP install testing, piloting with all of LITS, all-campus communication/support for self-installation, clean up involving installs on classroom/lab/kiosk computers and appointments with late-adopters within the community, and establishing a workflow to maintain the service going forward.	Bonnie Wei	Feb 2023	Jan 2024
Client Engagement and Planning, FY23, FY23 Must Do, Prioritized, FY24, FY24 Must Do, Prioritized, TLR Archive	Library harmony process and any associated organizational change	Continue to support coordinated BMC library circulation and student employment thinking and operations building on conversations and planning from FY22.	Gina Siesing	Jul 2022	Feb 2024
Enterprise Data, Systems and Interfaces	Upgrade Active Directory to 2016 Domain Functional Level	The purpose of this project is to upgrade the current 2008 R2 domain functional level of the brynmawr.edu Active Directory tree to Server 2016.	Vince Patone	Jul 2018	Jan 2024

Enterprise Data, Systems and Interfaces, FY21: Must Do, Prioritized	Microsoft Azure AD Discover Project	<p>In support of the need to authenticate resources that live outside an institution, Microsoft previously launched their Azure Active Directory service. Initially as a complement to on-prem Active Directory resources, Microsoft envisions their Azure Active Directory as a next-gen identity access service. This project will intersect with and require input from staff throughout LITS -- including those managing existing directory, authentication, and provisioning services that support both on-prem resources (e.g. LAN-based file/print) and third-party (e.g. ADFS SSO authentication). This project is discovery in nature. The goal of this project is to develop shared understandings around a.) current and future needs at the College b.) Microsoft's roadmap for this (and related) services and the role Azure Active Directory service might serve at Bryn Mawr. Included in a final deliverable will be summaries of where Azure Active Directory is required versus optional and what additional resources would be necessary to implement and maintain this service.</p>	Vince Patone	Feb 2021	Jan 2024
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Enterprise Data, Systems and Interfaces, FY23, FY23 Must Do, Prioritized, FY24 Must Do, Prioritized, TLR Archive	Moodle Service Design, Phase 2	In fall 2020 EAST, Web, and INS completed a successful Moodle Service Model Redesign project to develop more sustainable back-end service processes for our locally hosted and maintained Moodle installation. This project tackles a few final roadblocks needed to move Moodle closer to persistent-application service model: 1) Moving Moodle from Centos 8 to fresh server installations with an OS distribution that has a longer-term support plan; 2) developing content and data-retention policies and practices that are sustainable and secure over the expected lifespan of the server giving the post-pandemic usage norms. The goal of all of these changes is increase the time between complete overhauls from 3 years to 8-10 years, significantly reducing the maintenance burden on support staff and disruption to the college community.	Jennifer Spohrer	Sep 2022	Feb 2024
Enterprise Data, Systems and Interfaces, FY23, FY23 Must Do, Prioritized, TLR Archive	RStudio Server Pilot Replacement: Design and Implementation	This project will determine the appropriate replacement for a local, pilot installation of RStudio Server and implement a transition to that replacement. LITS set this RStudio Server pilot up in summer 2019 in support of the College's new interdisciplinary data science program to make it easier for faculty to adopt and teach R (considered a key component of that program). That pilot was scheduled to have ended two years ago, but the follow-on project to convert it to a permanent, locally installed RStudio Server service stalled due to the lack of a clear institutional framework for funding and staffing it. In the meantime, an RStudio Cloud product has matured to the extent where we think it could be the basis of a LITS-managed, college-wide RStudio service within existing institutional constraints.	Jennifer Spohrer	Mar 2022	Dec 2023

FY24, FY24 Must Do, Prioritized, TLR Archive	Integrate Yuja Panorama Accessibility Checker into Moodle	In partnership with Access Services and the Communications Office, EAST and Web Services conducted discovery research into tools that could help faculty and staff improve accessibility of documents provided through Moodle and the college website. Yuja's Panorama emerged as the most promising tool for Moodle, and Access Services secured permission/funding to purchase it in FY24. The goals of this project are the technical integration of the tool within Moodle, as well as developing outreach, monitoring, and training that faculty and academic departments will need to use it effectively. The primary goals of the project is to raise faculty and administrative awareness about accessibility gaps and improve the accessibility of documents delivered to students through Moodle.	Jennifer Spohrer	Jun 2023	Feb 2024
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